

CMV Multi-Generational Cruise

Fun for all the family Pre-Cruise Information



Our Multi-Generational cruises are programmed to make your cruise experience fun for all the family. This Pre-Cruise Information is specific to these cruises and should be read in conjunction with our A-Z Cruise Information Guide. We hope that this will answer any questions you may have.

Minimum age to cruise

Any children over 6 months can begin their life of cruising with us. Unfortunately, we can't accommodate infants younger than this due to health and safety reasons. When it comes to rooms, there must be at least one passenger 18 years or older in each cabin to ensure there is suitable supervision. However, to accommodate families cruising together, children can occupy a separate room to their parent/guardian providing one of them is aged over 16. This includes inter-connecting rooms.

Infants & Children

Infants & children under 16 years must be supervised by their parent/guardian at all times.

Prams/strollers

These aren't available to hire onboard so be sure to bring your own. All prams/strollers must be stored in your cabin.

High chairs

We have a limited number of these on each cruise so they must be requested prior to sailing.

Sleeping arrangements

Most of our three & four berth cabins contain two single lower beds and one or two upper beds (bunk beds). To comply with UK safety standards, we recommend that children under the age of nine don't occupy or play on the upper bunk beds.

Cots

Children under three should occupy a cot. These are permitted in all grades of cabin, providing the number of passengers doesn't exceed the maximum capacity. When a cot is in use, a queen bed configuration can't be accommodated, except in a suite or mini-suite. As we have a limited number of travel cots onboard, we kindly suggest that you bring your own.

Baby baths

Unfortunately, these are not available onboard.

Nappies, baby wipes & nappy sacks

You should bring enough nappies, wipes, nappy sacks and other necessary items to last you for the cruise as the shop does not stock these items. Please follow the correct sanitary disposal instructions onboard as if these items are flushed into the toilets it will cause serious blockages that will affect a large number of cabins.

Dining arrangements

There are two sittings for dinner and timings will be shown in the Daily Programme. The Waterfront Restaurant (Columbus) and The Waldorf and Kensington Restaurants (Magellan) will have a special kid's menu each day. There is also a 'kid's choice' meal each night in the Buffet Restaurants and special appearances from Sailor Sam to keep your children amused while you enjoy your meal.

Baby food and baby formula

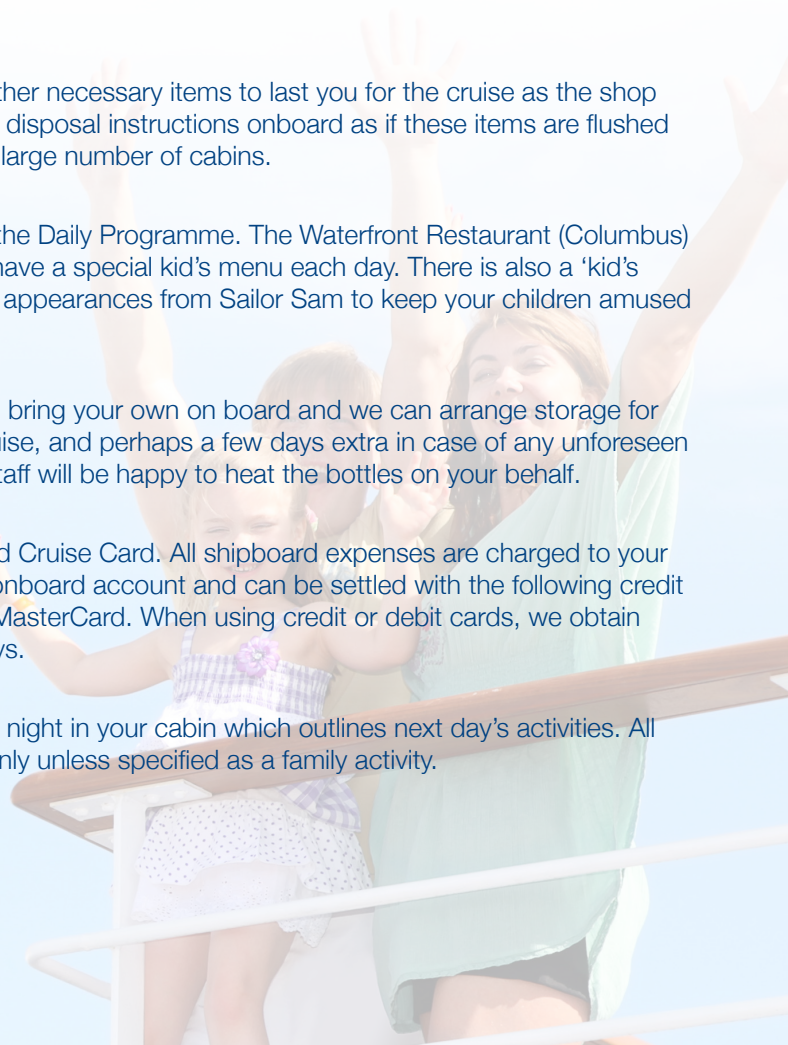
Baby food and baby formula are not supplied though you can bring your own on board and we can arrange storage for you. We recommend you bring enough to cover the entire cruise, and perhaps a few days extra in case of any unforeseen delays. We do not have bottle heating facilities however our staff will be happy to heat the bottles on your behalf.

Cruise cards

Upon embarkation, each passenger will receive a personalised Cruise Card. All shipboard expenses are charged to your personalised Cruise Card. Your Cruise Card is linked to your onboard account and can be settled with the following credit cards: Visa or MasterCard; the following debit cards: Visa or MasterCard. When using credit or debit cards, we obtain pre-authorisations and some banks hold these for up to 7 days.

Daily Programme

You will receive a copy of our onboard Daily Programme each night in your cabin which outlines next day's activities. All activities outlined in Daily Programme are considered adults only unless specified as a family activity.



Children and onboard pool facilities

Any child using the pools onboard must be supervised by a parent/guardian at all times. For public health reasons, children in nappies (including swim nappies) and children who are not toilet trained are not permitted in the public swimming pools and/or whirlpools onboard. The use of inflatables & noodles is prohibited in all swimming pools due to health and safety reasons.

Theatres and public lounges

Children aged under 16 years must be accompanied by a parent/guardian when in the public lounges or bars. However, access may be restricted from select bars and lounges after 9:30pm. Children under the age of 16 years must be accompanied by a parent/guardian at all times in the theatre during production shows. Children aged under 18 years are not permitted to enter the nightclub at any time unless specified for a Kid's Club activity. Be sure to check with the Kid's Clubs' staff for special evening events designed for kids and teens.

Passengers under 18 years of age are not allowed in Raffles or Captain's Club on Columbus or Sinatra's on Magellan as these are adult only bars.

Gambling and alcohol consumption

In line with U.K. age limits, as well as our company policy, the casino and cash prize bingo are strictly reserved for passengers aged 18 years or over. Additionally, only passengers aged 18 years and over will be allowed to purchase or consume alcohol and/or cigarettes. **Please note that no one under the age of 18 years old is allowed in the Captains Club & Casino (Columbus) or Casino Royale (Magellan) at anytime.**

Please be aware, if an adult attempts to buy alcohol for a person under the age of 18, both the adult and the minor will be reported. A range of actions may then be taken - including disembarking those involved.

Be safe in the sun

Avoid excessive exposure to the sun between 10:00am and 3:00pm. Remember 'Slip, Slop, Slap, Wrap!'. Slip on a t-shirt, Slop on high factor sun screen, Slap on a hat (wide brimmed is best so your ears are protected too), Wrap on sunglasses. Wear a t-shirt while swimming to protect yourself from the sun. Reapply sunscreen frequently after swimming and exercise.

Shore Excursions

If travelling with infants aged 0-2 years and opting to participate in organised Shore Excursions, we recommend bringing your car seat with you to be used on the coaches and to visit the Shore Excursions Team onboard at your earliest opportunity to inform them.

Travel insurance

It is a requirement that you hold full comprehensive travel insurance cover that is valid for the entire duration of your cruise holiday and provides health cover for pre-existing conditions and the costs of medical repatriations. It should also include Personal Luggage insurance as this is an important consideration, since there is a limited liability for loss or damage. Failure to hold an appropriate travel insurance policy may result in you being refused boarding. Please ensure you bring copies of your insurance documents with you in case you require medical assistance.

